



ACCESS BANK

Cognitive Test

GRADUATE ENTRY

Past Questions and Answers

- Faster Preparation
- Updated Practice Test
- Actual Practice Questions

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Test Name: General - Cognitive Ability Test Advanced

Composition

Sections 7	Questions 70	Time 1 hour 10 min
Communication Fundamentals	10	10 min
Gravitas	10	10 min
Self Awareness	10	10 min
Curiosity & Learning	10	10 min
Critical Thinking	10	10 min
Passion	10	10 min
Collaboration	10	10 min

SECTION 1: COMMUNICATION FUNDAMENTALS

Question 1

A team manager has allocated a project to one of his team leads. The team lead, Five team members completed the project. However, the team manager noticed many errors in the project and passed their comments to the team lead. Being a passive person, the team lead took accountability for all the errors. The team manager wants the team lead to be assertive for the successful rectification of the defects. What must the manager advise the team lead to do in this case?

- A) He should believe in his ideas, stand on his ground and provide his input firmly and confidently
- B) He should talk to his master and persuade them to implement his ideas on the business
- C) He should start implementing His plans and seek advice from his partners if any problem occurs.
- D) He should aggressively argue about his ideal and how it is better than any other plan.

Answer. A. He should believe in his ideas, stand on his ground and provide his input firmly and confidently

Question 2

When Jane is asked to join a business meeting, she appears uneasy while expressing her opinions. As her manager, what will you do to help her overcome her fear?

- A) Provide opportunity to share her views
- B) Ask about the problems she faces while sharing her views
- C) Execute her plans frequently to boost her self-esteem.
- D) frequently as her to share her opinions at meetings.

Answer. C. Execute her plans frequently to boost her self-esteem.

Question 3

As a receptionist, you are told to be an active listener by following the four golden rules for maintaining appropriate body language which points are included in these rules.

1. Incline your head towards the speaker.
2. Move close to the speaker
3. Face the speaker
4. Avoid eye contact for too long as it may unnerve the speaker.

- A) 2,3,and 4
- B) 1,2,and 3
- C) 1,3,and 4
- D) All of the Options

Answer: B. 1,2,and 3

Question 4

As the front -end executive at a hotel, you are approached by one of your clients, who is not satisfied with the service. If you lean slightly towards them while they speak, what would it signify?

- A) you are Empathetic towards them.
- B) you are interested in hearing their problems.
- C) you are not able to hear them.
- D) All of the options.

Answer. A. you are Empathetic towards them.

Question 5

As a journalist for a lifestyle magazine, you have to interview a famous yet reclusive socialite. what should you do to gather as much information about her as you can?

- A) Make eye contact and try to lip-read.
- B) Face her while she is speaking
- C) Make yourself comfortable by leaning in your chair and ask her to do so.
- D) All of the options.

Answer: D All of the options.

Question6.

Your client is talking to you about implementing changes to the software. What will you do so the client knows you understood and actively listened to what they discussed.

- A) Reply to any important mails sent by the client.
- B) Make note and send minutes of the meetings after the meeting.
- C) Affirm your understanding by repeating what you heard.
- D) Ask other colleagues to respond to the client

Answer B. Make note and send minutes of the meetings after the meeting.